
TECHNOTE

CRB 15000: Recommended Action when Downgrading RobotWare from 7.20.x

Product Type: CRB 15000

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Issue Description

In RW7.20.x, backwards compatibility to lower RobotWare versions is restored (down to RW7.17.0), for CRB 15000.

If an upgrade to RW7.20.x is performed, followed by a downgrade to RW7.18.x or lower, the following errors will **temporarily** occur: (a) Emergency Stop state, (b) 90760: Safety data is missing from drive system during initialization, (c) 0x2909 FSoE Address Timeout Warning. These issues will disappear within approximately 60 seconds.

Recommended Field Action

If an upgrade to RW7.20.x is performed, followed by a RW downgrade to RW7.18.x or lower, please wait for approximately 60 seconds after startup, by which time the issues “Emergency Stop state”, and “Safety data is missing from drive system” should disappear.