

Initial Disclosure Document (IDD) about our services and our costs

Who we are:

LBF Plant & Machinery Sales Limited which is registered at Bennett Corner House, 33 Coleshill Street, Sutton Coldfield, West Midlands, United Kingdom, B72 1SD, Company Registration Number 13537223, is an Introducer Appointed Representative of Alfred Vaughan & Co Limited. Vaughans is a trading name of Alfred Vaughan & Co Limited which is authorised and regulated by the Financial Conduct Authority under FRN 966356. Alfred Vaughan & Co Limited is a credit broker, not a lender. Alfred Vaughan & Co Limited trading as Vaughans and LBF Plant & Machinery Sales Limited's, authorisation and permitted activities can be viewed on the Financial Services Register by visiting the FCA's website:

<https://register.fca.org.uk>

Alfred Vaughan & Co Limited trading as Vaughans are a Principal Firm and a member of the National Association of Commercial Finance Brokers (NACFB). We adopt a strict Code of Practice and Minimum Standards set by the Association. You can check Our membership status by contacting the NACFB on the below link: <https://www.nacfb.org>

Our Role:

As an Introducer Appointed Representative of our Principal Firm Alfred Vaughan & Co Limited trading as Vaughans, our role is limited to introducing you to our Principal Firm or their appointed representatives. We do not arrange finance or provide advice. The Principal Firm or their appointed representatives will handle any discussions regarding financial products and services.

Supplier and Asset Responsibility:

Where applicable, You are solely responsible for selecting the supplier and installer of any goods, equipment, or assets to be financed. Our Principal Firm Alfred Vaughan & Co Limited trading as Vaughans and their appointed representatives, do not recommend, endorse, or accept any responsibility for the supply, quality, fitness for purpose, delivery, or

installation of those goods. Any issues or disputes regarding the assets must be taken up directly with the supplier you selected.

Commission Disclosure:

If you enter into an agreement with our Principal Firm, we may receive a commission from them or their appointed representative for the introduction. Further details regarding the nature, existence, and amount of commission will be provided upon request.

What to do if you have a complaint:

If you wish to register a complaint, please contact our Principal Firm:

In writing: Paul Brookes, Alfred Vaughan & Co Limited, c/o Belmont House, 75 Church Street, Bentley, Doncaster. DN5 0BE.

By telephone: 0330 1222247

Email: info@vaughans.co

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service. Address: Financial Ombudsman Service, Exchange Tower, London, E14 9SR.

Contact: 0800 0234567, 0300 1239123. Website: www.financial-ombudsman.org.uk

Are we covered by the Financial Services Compensation Scheme (FSCS)?

Your transaction may be covered by the FSCS for regulated transactions only. The FSCS is the UK's statutory Deposit insurance and investors compensation scheme for customers of authorised financial services firms. FSCS exists to protect customers of financial services firms that have failed. If the company you've been dealing with has failed and can't pay claims against it, the FSCS may be used to pay compensation. You can find out more about FSCS at www.fscs.org.uk